



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

M.Sc. DEGREE EXAMINATION – CHEMISTRY

THIRD SEMESTER – NOVEMBER 2018

16/17PCH3MC03 – SCIENTIFIC RESEARCH METHODOLOGY AND COMMUNICATIONS

Date: 29-10-2018

Dept. No.

Max. : 100 Marks

Time: 09:00-12:00

SECTION – A

Answer ALL questions:

(10 x 2 = 20 marks)

1. Define Collective Bargaining.
2. Write a note on Trade Union.
3. What do you mean by Industrial Disputes?
4. List out the approaches to Industrial Relations.
5. What is Joint Council?
6. Explain the term 'Gherao'.
7. Define Retrenchment.
8. Write a note on 'Works Committee'.
9. What is Employee Discipline?
10. Who is a Conciliation Officer?

SECTION – B

Answer any FOUR questions:

(4 x 10 = 40 marks)

11. Explain in brief the nature of Industrial Relations.
12. What are the causes for poor Industrial Relations? –Explain.
13. Describe the various theories of Trade Unions.
14. Discuss the factors influencing workers participation in management.
15. Can a worker challenge punishment? –Comment.
16. Bring out the model of a grievance procedure with the organizational chart.
17. What are the important contents of a Collective bargaining agreement?

. SECTION – C

Answer any TWO questions:

(2 x 20 = 40 marks)

18. Enumerate in detail the functions of a Trade Union.
19. Bring out the reasons as to why indiscipline arises among employees in the organization?
20. Define the term 'Strike'. Explain the various forms of strike with an example.
21. Examine the role and limitations of Collective bargaining in Indian industries.
